



Memorandum

To: Tom Johnston, Purchasing Manager

From: Susan Olson, Information Services and GIS Manager

Date: November 25, 2008

Subject: Purchase of Cityworks Annual Update and Support Software Fee

Cityworks is the Work Order Management application that Public Works uses for Service Requests and Work Orders. This invoice allows us to receive all updates for the software, vendor support, and online access to tools and forums regarding various support and management issues.